

# EXODUS® EGRESS GATE | LIMITED WARRANTY

PEDESTRIAN EGRESS GATE SYSTEM

Revised 08/2017

Exodus® Egress Gate by Ameristar® is manufactured from the highest quality materials by skilled craftsmen to meet the highest standards of workmanship in the industry. Steel gate is subjected to a multi-stage pretreatment/wash, followed by a dual stage coating process consisting of a cathodic electro-coat epoxy primer base coat and an electrostatic spray topcoat application, a PermaCoat® powder coat system. Steel framework is subjected to a six stage pretreatment/wash followed by an electrostatic spray application of PermaCoat Color System, a two coat powder system. The base coat is a thermosetting epoxy powder coating (gray in color). The top coat is a “no-mar” TGIC polyester powder coat finish, which provides the protection necessary to withstand adverse environmental conditions.

The coated surface on all framework and gate (i.e., infill, jamb frame & gate) is guaranteed under normal and proper usage, against cracking, peeling, chipping, blistering or corroding for a period of three (3) years from the original purchase date. Normal and proper usage does not include physical damage, abrasion, or exposure to salty environments to the protective coating.

Exodus Egress Gate framework and gate is also guaranteed for the same period of time against defects in workmanship or materials. Should any framework or gate fail in accordance with any of the above conditions, Ameristar Perimeter Security warrants to the original purchaser their redemption through replacement, renewal, or issuance of a pro-rated credit. Product failure is defined as having a minimum threshold of 2% surface affected. The decision as to which method of redemption is allowed is solely at the discretion of Ameristar.

If pro-rated allowance is the chosen alternative, the amount will be based on the total number of years under warranty from date of purchase to date of claim, based on the original cost of framing materials found to be defective. Notice of failure under the conditions of this warranty shall be sent to Ameristar or its authorized representative, in writing, together with proof of purchase and shall specify the nature of the defect and when it was first observed. If product is nicked or coating is compromised during installation, immediately seal the exposed surfaces by 1) Removing all metal shavings from area, 2) Apply zinc-rich primer to thoroughly cover area; let dry, 3) Apply two (2) coats of custom finish paint matching product color. Failure to seal exposed surfaces per steps 1-3 will negate warranty.

If the contractor uses non-Ameristar parts/components this will negate product warranty. Should the gate be improperly installed, Ameristar shall not be responsible for guaranteed performance or appearance of the material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, neglect, alteration, coastal or marine environments, vandalism or acts of God. Ameristar reserves the right to inspect the material to determine validity of claim.

Upon validation of the claim by Ameristar or its authorized representative, redemption by replacement, renewal or issuance of a pro-rated credit shall be made by Ameristar. Reimbursement for the costs of removal and installation of materials are not included in the guarantee, nor will Ameristar provide those services.

Ameristar makes no warranty whatsoever in respect to hardware, components, parts, or attachments not manufactured or supplied by Ameristar. Exodus Egress Gate hardware is not warranted by Ameristar, see hardware manufacturer’s warranties for hardware warranty details. Ameristar excludes all costs arising from routine maintenance, including replacement parts required for routine maintenance.

The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. Ameristar does not authorize any other person or agent to make any other express warranties. Ameristar neither assumes nor authorizes any other person or agent to assume any other liability in connection with its Exodus Egress Gates. Some jurisdictions do not allow limitations on how long an implied warranty lasts, nor do they allow an exclusion or limitation of incidental or consequential damages; therefore, the limitations and exclusions noted herein may not apply.



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